

Havering Council – Decisions taken by the Cabinet on Wednesday, 17 July 2024

| Agenda Item No | Topic | Decision |
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Note: this decision list is for guidance only. The text of the minutes, which may be different, is definitive.

Part A – Items considered in public

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| A4 | Minutes | The minutes of the meeting held on 12th June 2024 , were agreed as a correct record and the Chair signed them. |
| A5 | Customer Service Strategy | <p>Report: Cabinet approval of the new Customer Service Strategy</p> <p>Presented by: Cllr Paul Middleton, Cabinet Member for Digital Transformation, IT and Customer Services</p> <p>Cabinet</p> <ul style="list-style-type: none"> • Approved the contents of the draft Customer Service Strategy for the Council – see Appendix A; • Approved the new Customer Service Standards – see Appendix B; • Agreed that the strategy be published in September 2024; and • Delegated authority to the Director of Customer Services to take forward the activities set out in the Roadmap – see Appendix C. |
| A6 | Improvement & Transformation Plan | <p>Report: Improvement & Transformation Plan</p> <p>Presented by: Councillor Ray Morgon, Leader of the Council</p> <p>Cabinet</p> <p>(1) Approved the Improvement and Transformation Plan.</p> <p>(2) Authorised the Chief Executive to implement and deliver the Plan and to agree any changes to the Plan as he shall deem necessary to satisfy the terms and conditions of the capitalisation directive.</p> |

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| | | Cabinet noted that the delivery of actions set out within this plan is the responsibility of the Executive Leadership Team and that this plan will be subject to regular and frequent monitoring and reporting. |
| A7 | DLUHC Productivity Plan | Report: DLUHC Productivity Plan Presented by: Councillor Ray Morgon, Leader of the Council Cabinet Approved the Productivity Plan. |
| A8 | Annual Performance Report | Report: Annual Performance Report 2023/24 Presented by: Councillor Ray Morgon, Leader of the Council Cabinet 1. Noted the 2023/24 annual performance report 2. Agreed to publish the report on the council’s website |
| A9 | Sheltered Housing Lift Project | Report: Sheltered Housing Lift Project Presented by: Councillor Paul McGeary, Cabinet Member for Housing & Property Cabinet |

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| | | Approved the award of a contract to build the nine lifts to <i>Kirkman and Jourdain Ltd</i> , at the cost of £1,438,813 with the contract estimated to commence late July 2024 and conclude October 2025. |
| A10 | Approval to go out to consultation on the East London Joint Waste Plan | <p>Report: Approval to consult on the East London Joint Waste Plan</p> <p>Presented by: Councillor Williamson, Cabinet Member for Regeneration</p> <p>Cabinet</p> <p>Agreed the publication of the Draft East London Joint Waste Plan and associated documents (attached as Appendix 1, 2, 2.1 and 3) for at least a 6-week period of statutory public consultation under regulation 18 of the Town and Country Planning (Local Planning) (England) Regulations 2012, with an anticipated start date in late July 2024</p> |
| A11 | Starting Well Ofsted Improvement Plan | <p>Report: Starting Well Ofsted Improvement Plan</p> <p>Presented by: Councillor Oscar Ford, Cabinet Member for Children & Young People</p> <p>Cabinet</p> <p>Endorsed and adopted the content of the costed Starting Well Ofsted Improvement Plan.</p> |